

Waterhouses Medical Practice

Patient Participation Group

Minutes of the Meeting held on Wednesday 13th November 2019 at the Surgery.

Present : Rachel Overton (Chair), Annis Hall, Cathryn Hayes, Malcolm Robinson, Robert & Elizabeth Salt

- 1 Rachel welcomed everyone to the meeting. Apologies had been received from Kate Robotham (Practice manager), Bridget Johnson, G P Pickford and Nick Pope.
- 2 Minutes of the last meeting of 15th May had been circulated and were agreed to be correct.
- 3 Matters arising – there were no matters arising from these minutes.
- 4 There was no Practice Manager's Report, due to Kate being indisposed. However, we were aware that a further Cupcake Day, in aid of Dementia Awareness, had been held and raised a total of £382. Also, we noticed that the "Choose Selfcare" postcards mentioned at the May PPG meeting, were now available on the waiting room windowsill.
- 5 Update on North Staffs, NHS – Discussions on the future of Leek and Cheadle hospitals was now delayed due to the general election, followed by Christmas and New Year holidays. The Cheadle Post and Times reported that no date for future discussions had been set.
- 6 PPG Practice Survey : We looked at comments and suggestions made by patients on the completed questionnaire forms. These will be circulated, along with a report, by Rachel in the New Year. This year 92% would recommend the practice, compared to 80% last year and comments were generally very satisfactory and encouraging. Thanks to those members of the group who were on duty during the week of the survey.
- 7 Secretary of PPG – Cathryn explained that from 1.1.20 she will be taking on additional work which means she will not be able to be secretary of the PPG. She will ask for a volunteer, to go out with the minutes.
- 8 Any other business : Annis was concerned about the waste of prescription drugs and dressings. Although we have discussed this previously, it was agreed to place it on the agenda for our next meeting.

The date of the next meeting was arranged for Wednesday 12th February 2020 at 1.00 in the surgery.