

Waterhouses Medical Practice

Patient Participation Group

Minutes

of Meeting held on Wednesday 19th September 2018 at the Surgery, Waterhouses

Present: Rachel Overton (Chair), Kate Robotham (Practice Manager), John Goldstraw, Annis Hall, Cathryn Hayes, Malcolm Robinson.

Welcome – Rachel welcomed everyone to the meeting.

Apologies - Julie Ball and Margaret Hutchinson.

Julie had contacted Rachel indicating that she needed to resign as secretary due to family commitments but wished to remain a member of the group. Rachel undertook to contact all members of the group, to seek a volunteer for the post. Cathryn agreed to take minutes at this meeting.

Pam Hawkes from the Staffordshire Bowel Screening Programme was unable to be present and so this talk will be arranged for a future date.

Minutes of the last meeting were read through and accepted as a true record.

Matters arising –

a. Practice update –

Update on GP Training - Dr. Becky Pitts, a trainee who came to us in her 1st year, will be returning in her 2nd year commencing in December.

Extended Primary Care Services Launch – The North Staffs. Federation bid for a bank of locum GPs to work at 5 locations in the area was successful. These locations are Leek Moorlands Hospital; Haywood Hospital, Burslem; Bradwell Hospital, Chesterton; Longton Cottage Hospital and Hanley Primary Care Access Hub and the service was being rolled out from 1st September 2018. Provision began at Leek on the 10th and is working well. Appointments are available between 4pm and 8pm on weekdays and clinics on Saturday and Sunday at any of the centres, but must be booked through this Practice. The GPs will have access to patient's medical records through software, following the patient's consent to this. They will be able to refer patients, send them for bloods and give prescriptions. Work is currently ongoing on setting up a practice nurse clinic system.

Clinical support – the funding for our Clinical Support Assistant, Sharon, who works with vulnerable patients, comes to an end in March 2019. Kate reported that it is very hopeful that this funding from the CCG will continue.

Annual Survey, October 8th-12th 2018. – Rachel completed the rota from those present and Julie, covering each day in either morning or afternoon surgery hours.

b. PPG Locality Group Techs talk – Rachel told us that Chris Chambers had introduced a number of free apps which patients could access to monitor COPD, diabetes, etc. or help with weight loss, sleep, giving up smoking and several more. A handout detailing these will be available from Reception. More information can be obtained on the website:

www.patienttech.co.uk

c. **Any Other Business**

- **New members** are needed for the Group, particularly to reflect different age groups. Annis undertook to contact the local W.I and Rachel to investigate local toddler groups and the PTA.

-Kate reported that Sharon is planning to give **a talk on dementia** at The Bungalow, inviting the W.I., Luncheon Club helpers and ourselves. She will tell us the date or, if unsuitable, is willing to come to talk to us directly.

There being no further business, the **date of the next meeting** was chosen as **Wednesday 28th November at 1.00pm.**